

Hilton®

OKINAWA
CHATAN RESORT

Dog Friendly Room terms and conditions

★Make sure to read these terms and conditions before you book or stay.

When booking and staying with your dog on the premises of Hilton Okinawa Chatan Resort, Please understand the following conditions in order to maintain a favorable living environment for both the dog and other hotel guests. (These Terms of Use do not apply to assistance dogs.)

【Conditions】

To stay in a Dog Friendly Room, one must meet the following conditions and fill out and sign the "Dog Friendly Room Accommodation Agreement" in advance.

1. One dog is allowed to per room.
The dog must be less than 12 kg in weight, accompanying dogs must be transported in a carry-on bag or kennel in public areas in except guest rooms and fit the cage size of "Width 900 mm×Height 590 mm×Depth 600 mm".
2. Your dog must be toilet trained.
3. Be able to sleep in a dog bed or cage.
4. Please use the kennel and dog bed inside the guestroom for the dog to sleep.
5. Please refrain from bathing, shampooing, trimming or brushing your dog inside the guestroom, guest bathroom or within the Hotel facilities, including all public areas.
6. The owner must properly dispose of any loose dog hair in the hotel premises.
7. Dogs must use the toilet tray prepared in the guestroom. Guests are responsible for cleaning up after their dogs.
8. Coin-operated laundries are not available for washing dog clothes.
9. Guest must provide proof of vaccination for rabies and viral infections (min. 5-combination vaccine that is valid for a year, photocopy allowed) Vaccinated must be couplated at least 2 weeks in advance of the Hotel stay and within 1 year of the stay date time of reservation.
10. Dogs must not be undergoing treatment for illness or injury.
11. Female dogs must not be in in heat (must be four weeks after the menstruation start date), msut not be menstruating or pregnant.
12. Dogs is not aggressive to humans or other animals.
13. You must remain in full control of your dog at all times.
14. Hotel will not be responsible to keep the dog for you.

If any damage is caused done to the building, furniture, fixture, equipment, plants, or/and towards our staff, the hotel will change for the damage at its own judgment.

The Hotel will not be liable for any injuries or damage caused to other guests by the dog, or if the dog is injured or deceases during its stay.

This dog friendly room provides a room to spend time with your dog, therefore the hotel will not look after your dog, so please manage your pet at your own risk.

In the event that your dog suffers an unforeseen accident during the stay, the hotel will not take liablrlity unless there is an intentional or gross negligence from the hotel. In addition, the hotel will not be liable for any trouble between other customers caused by your dog, except in cases of false for intentional or gross negligence from the hotel end.

Please note that you and your dog may be refused to stay with content of application or violation of the terms during your stay.

The Hotel will comply with the Act on the Protection of Personal Information and other related laws and regulations, establish a management system for the protection of personal information. In addition, personal information received from customers will not be disclosed or provided to third parties unless with, customer's consent or there is a justifiable reason.