

# Hilton®

OKINAWA  
CHATAN RESORT

## A Consent Form for Staying and Lodging in a Dog Friendly Room

Please read this form and send a signed copy to below email address together with required copies of proof of immunization.

Email address: [okinawachatan\\_reservations@hilton.com](mailto:okinawachatan_reservations@hilton.com)

### Terms of use for Dog-Friendly Room:

1. Please note that only dogs are allowed in the facility; you are not to bring any other pets.
2. Accompanying dogs are only allowed to stay in the rooms set up by the hotel.  
Accompanying dogs must be transported in a carry-on bag or kennel in public areas except in guest room.
3. Accompanying dogs must be toilet trained and sufficiently trained not bark excessively or disturb other guests.
4. One dog is allowed per room.  
The dog must be less than 12 kg in weight and fit the cage size of "Width 900 mm x Height 590 mm x Depth 600 mm" and up to a medium-sized dog.  
\*Please note that small sized and medium sized dogs are allowed and some breeds of dogs are not allowed to stay.
5. We are not responsible for any animal allergies or other illness caused by your dog in our premises, and we ask for you to take full responsibility.
6. After making reservations, please submit 3 days prior to your stay date, a photocopy of a written certificate of immunization for viral contagious diseases, which proves that the dog has been immunized more than 2 weeks but less than 1 year ago. If you cannot submit the certificate of immunization with vaccine injections, we will not accept your booking, however for dogs that cannot meet the vaccination requirements as described above, please ask your veterinarian to issue a "Certificate of grace" and submit a copy that the dog has undergone measures to eliminate fleas and ticks.
7. In the case of a female dog, it must not be in its estrus period (4 weeks from the menstrual start date) and not be in the state of pregnancy. Please also note that the dog may be asked not to stay at our hotel if it carries the risk of causing tremendous inconvenience to other dogs and guests.

### Cautions for using the Dog-Friendly Room:

1. Please refrain from allowing your dog on the furnishing intended for human usage (e.g., bed).  
Please use the kennel and dog bed inside the guestroom for the dog to sleep.
2. Please refrain from bathing, shampooing, trimming or brushing your dog inside the guestroom, guest bathroom or within the Hotel facilities, including all public areas.
3. Please wipe clean your dog's paws upon returning from outside area. Please bring your own towels or wipes.
4. If you leave your room with only your dog, Housekeeping and changing amenities will not be able to provide service.  
We encourage you to inform Front Desk the suitable housekeeping service time during your stay (between 10am – 4pm). Kindly exercise all due caution to ensure that your dog does not cause any damages to our facilities, including but not limited to, building, furniture, equipment or fixtures.
5. Any damages caused by your dog will be charged to the registered guest. If your dog excretes in areas other than the inroom toilet, clean up the site promptly in a hygienic fashion.
6. If your dog excretes in areas that are for common use by the hotel guests, make sure to notify the hotel staff nearest you.
7. Please be aware of vehicles in and around the Hotel facilities. Guests are responsible for picking up after their pets.  
At no time is an accompanying dog allowed in the public areas including food & beverage outlets, pool area, banquet room, fitness center, laundry room, and the spa. This does not apply to certified assistance dogs.

We may decline the reservation and/or the stay in case of the following:

- If any of the details in this form or other information provided to the Hotel at the time of reservation turns out to be false
- If you or the accompanying dog fail to follow the guidelines outlined in this form
- If the Hotel judges that there is a significant issues for disruptive or aggressive behavior or damage markedly impacting other guests

You agree to be responsible for all property damages and/or personal injuries to the Hotel or third parties (including injuries to other dogs) resulting from your pet. The Hotel shall not be liable for accidents on your pet, including injuries, escape or fatal accidents of your pet, caused by your negligence. In case of your pet's injury or death caused by the negligence of Hotel or its employees, the compensation, which Hotel could provide, shall be limited to the amount that Guest pays for utilizing Pet-Friendly Room. This may not apply if there is willful misconduct or gross negligence by the Hotel or its employees.

The Hotel will comply with the Act on the Protection of Personal Information and related regulations, establish a management system for personal information protection, and make commercially reasonable efforts to inform its employees. In addition, personal information entrusted to us by our guests will not be disclosed or provided to third parties unless we have the consent of Guest or have a justifiable reason to do so.

\*It is not necessary to resubmit the vaccination and rabies vaccination certificate if you meet the No.6 of Conditions for using and staying on the Dog Friendly Room.

By signing below, I agree to aforementioned policies and conditions.

Date: DD/MM/YY

Guest name:

Date of hotel stay: DD/MM/YY~DD/MM

Name of your dog:

Kind/breed:

Weight:

Sex: Male Female

Age:

Address:

Telephone number:

<Contact>

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